

✓ Project Intro and Scope

✓ Roles and Responsibilities

- What does a Product Manager do?
- Difference between Product Manager and other PM roles
- · What does a Product Designer do?
- Difference between Product Designer and other Design roles.

✓ Why do companies need you?

- Product Organization Structure in different companies
- What would happen to the company if there are no Product Managers?
- What would happen to the company if there are no Product Designers?
- UX Thinking and why do companies need it?

✓ Skills for Product Managers and Product Designers

- Soft and hard skills that a Product Manager needs
- Soft and hard skills that a Product Designer needs
- Personal and professional development

✓ Product Development Lifecycle

- PDLC stages and processes
- Difference between product and project
- Roadmapping and Prioritization

✓ Starting the Discovery Process

- Initial stages of discovery
- · Idea generation sources





✓ User interviews

- · Why should you involve users in your discovery/design process?
- Planning user interviews
- Recruiting participants
- · Interviewing and empathizing customers
- · Doing thematic analysis

✓ Problem Statement

- What is a problem statement?
- · Why have one?
- · How to create it?

✓ Customer Journey Mapping

- · What is a customer journey mapping?
- · Why should we do it?
- · How to do it?

✓ Product-Market Fit

- What is a product-market fit?
- Getting to product/market fit?
- · Understanding the market trap
- · Customer types

Designing Solutions

- · Brainstorming solutions
- Sketching/Wireframing
- Working with different teams in this stage





✓ Minimum Viable Product

- · What is an MVP?
- How to come up with MVP features?
- Prototyping and creating an MVP

✓ Validating Solutions

- Defining research methods and success metrics
- Testing prototypes with users
- Analyzing testing results
- Reviewing/updating solutions

✓ Go to Market Plan

- · Defining alpha/beta participants
- · Working on GTM plan with different departments
- · Setting up success criteria and tracking KPIs
- Measuring product/feature success

✓ Handing Off the Project to the Team

- Creating epics and mapping those to company goals
- Ticketing hierarchy
- User story telling





✓ Engineering Processes

- How to deliver end results?
- · Technical feedback for the product/feature
- Creating backlog and communicating requirements to Engineering team

✓ QA Processes

- QA testing types
- QA/PM/UX collaboration
- Challenges and solutions

